

## Terms of Business for Group travel with Euroferries Limited

These Terms of Business apply to your group party contract with us. We believe that they are fair and clear. **PLEASE READ THEM CAREFULLY.**

**This ticket is issued subject to these terms, which the passenger acknowledges having read and understood, and agrees to be bound by them and the operator warrants that all customers will be made aware of these terms and conditions.**

### Your contract with us

(i) The following definitions apply to the Terms of Business.

"Sea routes" means sailings between Ramsgate and Boulogne.

"Special Fares" means bookings where your outward and return journeys must be completed within a given period of time.

"Total Fare" means the full price paid excluding any amounts for rail or road travel booked through us.

"Carriage" means all times during which the Carrier legally owes a duty of care to passengers to take reasonable steps to ensure their safety.

'Operator' in relation to a Group Booking means the party who places it for and on behalf of any passenger and who discharges the obligations to any passenger included or intended to be included in such Group Booking

'Group Passenger(s)' means a person included or intended to be included in a Group Booking, including any employees or agents of the Operator

(ii) Your contract is with Euroferries Limited. References to "we", "us" and "our" are to Euroferries Limited, including where appropriate our employees, agents, independent contractors, sub-contractors (including stevedores) and port authorities who shall all have the benefit of the defences and limitations provided by these Terms of Business.

(iii) Your contract with us shall take effect from the time that we confirm your booking with us by way of your booking reference. Bookings are not transferable.

(iv) By making a booking with us, you accept that these Terms of Business apply both to you and to all persons on whose behalf your booking is also made and you thereby confirm that you have the necessary authority of such persons to do so on their behalf. These conditions shall continue to apply to a Group Booking notwithstanding any reduction in the number of passengers actually carried from the number originally included in the Group Booking

(v) Your contract is governed by these Terms of Business and by all legislation compulsorily applicable, **including the Athens Convention 1974 governing carriage of passengers and their luggage by sea.** All contracts between the Company and the Operator and between the Company and a Group Passenger are on the terms of the Company's Terms of Business, the Agency Trading Terms and Conditions and any other conditions which may from time to time be published by the Company, which are deemed to be included herein and receipt of a copy of which is acknowledged by the Operator.

(vi) Bookings may be based on provisional schedules and vessel disposition, which could subsequently change. In the event of such a change you will be advised of the alternative options available. In some circumstances (see clause 19) below) it may be necessary for you to travel with another carrier. In those circumstances, these Terms of Business will still apply.

(vii) Where you travel with us on a booking made with another carrier, then our Terms of Business will apply.

(viii) Your contract with us is governed by English law and the English courts shall have non-exclusive jurisdiction over any dispute with us.

(ix) Where your booking includes travel by road or rail, then that part of your journey will be subject to any relevant terms and conditions of the particular carrier concerned and to applicable international conventions.

(x) All products and services described in our promotional material, whether in printed or electronic form are subject to



availability at the time of booking. Bookings for travel in the following calendar year will be based on provisional schedules and vessel disposition, which may subsequently change. In the event of such a change you will be advised prior to travel and made aware of the alternative options available to you.

(xi) On board facilities may vary depending on route, vessel, dates and times of travel.

(xii) From time to time, in particular but not restricted to special offers, other terms and conditions will be applicable. These will be deemed to form part of these Terms of Business.

(xiii) The Operator acts as agent for each Group passenger and as principal in all other respects and confirms that it is duly authorised to enter into the Group Booking with the Company.

(xiv) The Operator undertakes to be responsible for the payment of all moneys due from time to time to the Company by Group Passengers. The Operator has no authority to bind the Company without express written permission in any separate agreement between the Operator and the Company whereby the Operator is specifically authorised to act on behalf of the Company including issuing tickets.

(xv) Animals are not permitted to travel when travelling as part of a group booking.

(xvi) Under the terms of the Data Protection Act we will be unable to deal with anyone other than yourself, in respect of your booking details, without your prior consent.

(xvii) Once we have obtained your permission, we may from time to time pass your name and address to other companies who we believe offer products which you may be interested in.

(xviii) In order to maintain our high standards of service and to assist with staff training, telephone calls are monitored and may be recorded as specified by Oftel.

## 1. Group Fares

Apply to groups of 10 or more passengers (or such other minimum number as the Company shall from time to time advertise as qualifying for discounted group fares).

## 2. Booking Confirmations,

All bookings made are treated as provisional until confirmed by the Operator and shall include the number of passengers. The operator shall keep the Company fully and promptly informed of any possible reductions or increases in passengers to assist the Company to plan the passenger complement on sailings, to maximise income and to comply with all legal requirements. Unconfirmed bookings will be automatically cancelled 30 days before the date of travel. Bookings made less than 30 days before travel must be confirmed within 7 days of the booking being made.

Customers with credit facilities can confirm bookings in writing or by telephone. Bookings for cash agents and direct clients are confirmed upon receipt of payment. Confirmation of final numbers travelling must include a full breakdown of adults, youths and children and completed not later than 21 days prior to departure. Failure to reconfirm a booking will render the booking as 'expired' with no guarantee that it can be reinstated.

(i) Should you require written confirmation of your booking you must request it at the time of booking and a fee of £10 (€12) will be charged. It is the responsibility of the operator to quote the correct account number/promotional code at the time of booking. No refunds will be given where a booking is overpriced as a result of an incorrect account number being quoted by the operator.

(ii) Boarding cards, as required to satisfy national or port security, will be available at the port of departure on the day of travel by quoting your booking reference.

(iii) In the absences of agreed credit arrangements payment shall be made by major credit or debit card Full payment is due at the time we confirm your booking.. Payments made by credit card will be subject to a booking fee of 2.5%.

(iv) In the event of an increase in general operating costs, we reserve the right to make a surcharge at the time of booking. In addition, a surcharge may be made as a result of any increase in costs between the date of booking and the date of travel. This may be applied to all passenger and/or vehicle bookings and will be collected prior to your outward journey,



although we will provide as much advance notice as we are able

(v) Any bookings made for which contract rates have not been agreed will be made at published rates.

(vi) Promotional and published fares of fixed duration (other than Period returns) only apply if the name and number of passengers travelling are the same on both journeys. Where passenger numbers differ the Period Return fare will apply at all times. Cross route, cross season and cross year bookings will be charged at half the sum of the two appropriate return fares, save that the tariff type applicable to the outward journey on short sea routes only will determine the total fare. Special fares are only available when any additional conditions, including but not limited to, times of travel, vehicle types, duration of stay are strictly adhered to. Failure to observe these conditions will result in a supplement being required prior to travel.

(vii) Free places based on the number of passengers travelling will be advised at the time of booking.

**If any payment is not made by the due date, we will be entitled to cancel your booking without notice to you.**

### **3. Deposits and Settlements.**

(i) Euroferries Limited reserves the right in respect of those operators without a contract with the Company to request refundable deposits for groups travelling. This deposit is only refundable up to 90 days before travel and must be applied for in writing.

(ii) Where established long term contracts with the Company are established, payment terms and conditions are as defined and agreed in writing, however, in all other respect these terms and conditions of carriage apply. Where the Company utilise the services of credit agents they will be invoiced on the day of travel. Statements will be sent showing all balances outstanding in respect of bookings made. For monthly accounts this will be sent at the end of each month. Payment terms require payment of the total balance shown to be outstanding on each monthly statement to be received by the Company by the 15th day of the month following that to which the statement relates. For weekly accounts, statements will be sent at the end of each week. Payment terms require payment of the total balance shown to be outstanding on each weekly statement to be received by the Company by the last day of the week following that to which the statement relates. For cash agents, payment is due 28 days prior to travel.

### **4. Amendments, cancellation and refunds**

(i) Where, under the terms of an offer, an amendment is allowed, an administration fee of £25 (€ 30) will be charged on each occasion that the booking is amended. You will also be required to pay any difference between the original price and the fare applicable on the day you make the amendment. This fee will apply to any change in the route, date, time, passenger numbers or vehicle types. Special promotional fares are not amendable.

(ii) Where under the terms of an offer a booking may be cancelled, any request for a refund must be made in writing to Euroferries office at Ramsgate, within 6 months of the expiry of the validity of the booking. Unless otherwise stated bookings are valid for 12 months from the date of the outward journey.

(iii) Special promotional fares are not refundable, including those which include Gold FIRST Class products.

(iv) In no circumstance can we make a refund in respect of

(a) cancellations made on or after the intended departure date:

(b) unused portions of bookings:

(c) amendments made within 24 hours of the booked sailing:

(d) cancellations caused by, or missed sailings due to events beyond your control, namely unusual and unforeseeable circumstances which you could not control and the consequences of which you could not have avoided even if you had taken all due care. However, on proof of purchase, we will provide you with a credit.

(e) travel, at your request, on a lower-priced sailing to that actually paid for.

(vi) No refunds will be given for pre-paid meals unless cancelled 48 hours in advance of the scheduled sailing time.

(vii) Any reduction in numbers (subject to the minimum requirement of 10 passengers) within the timescales below, will result in cancellation charges in accordance with the table below.

Notice given prior to departure	Fee (% of the booking price)
More than 20 days	£40/ €46
Up to 14 days	50%
Up to 7 days	100%
No show	100%

## 5. Fare Calculations,

For Minibus configuration with 10 or less passengers the private vehicle fare structure applies. Coaches and vehicles not expressly in a recognised Minibus configuration, Euroferries Limited's coach fare structures

(i) If you wish to make a booking by telephone, or in person, we reserve the right to apply a supplementary charge of £25/€30 as a booking fee for each vehicle.

(ii) Bookings made on the day of departure may be subject to the payment of a supplement. Details of this supplement are available at the time of booking.

## 6. Checking In,

Check-in opens 2 hours before departure. Groups should ensure they allow adequate time for check in, mindful of the necessity to satisfy the requirements of both National and Port Authorities.. Checkin closes 60 minutes before departure and anyone arriving at the check-in point after this time may be refused permission to embark. Please note, port security and immigration checks occur prior to check-in. If you miss your sailing due to circumstances outside Euroferries Limited's control, your reservation may be subject to a surcharge payable at the port.

## 7. Luggage

Coach Passenger are reminded that at the ports of arrival or departure, baggage may be required to be unloaded and subject to security inspections

## 8. Your responsibilities

The operator is responsible for ensuring that the coach driver or party leader issues any documentation required by the Company to all passengers. For the purposes of Passenger Registration the operator is responsible for providing, prior to travel, the names, gender, age category and any special care/needs (in the event of an emergency), and any additional requirements required from time to time by the Regulatory Authorities for all drivers and passengers included in the booking.

**(i) It is your Operator/Organisers responsibility to check-in by the time specified.**

Group check in closes 60 minutes before departure time.

(ii) If you arrive later than the specified check in time, you may not be allowed to board and whilst we will make every effort to arrange for you to travel on a later sailing, we reserve the right to make a surcharge in these circumstances in accordance with Clause 4(i). Where Gold FIRST Class has been booked, failure to have checked in by the specified time



will prevent priority loading. No refund will be made.

(iii) **A passport for all passengers (including children and infants), valid beyond the date of return, is required for all trips. It is your responsibility to ensure that you have all documentation needed to comply with the requirements of immigration, customs, health and other relevant regulations.** We reserve the right to check and record details of such documentation and to refuse you permission to board if such documentation is not produced to our satisfaction. You will be required to reimburse us in full for any fines, repatriation or other removal costs, detention costs and all related expenses, which we may bear or incur by reason of your failure to produce such documentation to the relevant authorities.

(iv) For legal requirements and general information about driving abroad, please contact your motoring organisation.

(v) For information and advice on health matters while travelling abroad, the Department of Health leaflet "Health Advice for Travellers" is available from Post Offices. You are recommended to travel with your European Health Insurance Card. Additional details can be obtained via the web address [www.ehic.uk.com](http://www.ehic.uk.com)

(vi) You are advised to arrange appropriate personal travel, vehicle and vehicle recovery insurance for your circumstances as well as taking out your own health insurance, since cover under national schemes is not always comprehensive.

(vii) Medical services are not always available on board. If you travel with a pre-diagnosed condition then travel is entirely at your own risk and you should obtain advice from your own doctor before travelling.

(viii) Those passenger in the opinion of the Company are seriously ill, under the influence of drugs or alcohol, suffering from infectious disease or behaving in such a manner to constitute a threat to other passengers comfort will not be permitted to board, without compensation for booking fees.

## 9. Pets

Passengers travelling by coach or MiniBus will not be permitted to travel with pets. Unaccompanied pets may be accepted on our services but this service is not available to travellers in Group bookings.. In some cases the carriage of animals will require the payment of freight tariffs. Access to your pet during the crossing is not possible..

## 10. Accommodation

Accommodation, including Gold FIRST Class Lounge access can only be guaranteed when travelling on a pre-booked sailing. Access to accommodation on an alternative sailing will be dependent on space being available.

## 11. School & Youth Groups,

These parties must be identified to us at the time of booking and whilst on board must be under the care of leaders who will be held responsible for their group's behaviour at all times. Children and juveniles under the age of seventeen are not entitled to purchase tobacco and alcohol.

Organisers for children and youths must appoint Group Leaders, who will be responsible for the supervision of their party at all times., Group Leaders to be instructed to report to the information desk on board immediately on embarkation. Group Leaders are reminded that children under 17 years are not permitted to purchase, as gifts or for personal consumption, cigarettes, tobacco, wines or spirits. Young Persons less than 18 years are not permitted alcoholic drinks from the bar. Leaders are reminded that whether or not the ship is moving youngsters, who become over excited or act without supervision may cause avoidable personal injury or to other passengers/crew. The comfort of, and courtesy to, other passengers must be respected at all times. The Company reserves the right, at its sole discretion, to refuse any bookings requested on behalf of such groups.

## 12. Supporter Groups,

Special conditions apply to bookings for groups of supporters. The Operator is responsible at all times for the conduct of such groups. The Company reserves the right, at its sole discretion, to refuse any bookings requested on behalf of such groups. Supporter and Single Sex Groups are subject to the following special conditions. The Company in respect of Supporter Group bookings will require, at the time of booking, a £500 (€775) per coach or £10 (€16) per person if travelling



in a minibus 'good behaviour' deposit. This must be in the form of cash or a bankers draft and is refundable - provided no 'incidents' occur whilst in port or onboard ship. ANY attributable incident will result in the full deposit(s) being forfeited.

(i) List of names, addresses and passport numbers of all passengers in the group must be supplied at least one week in advance of travel.

(ii) No scarves/banners or flags to be visible on the vehicle.

(iii) No alcohol on the vehicle, anyone appearing to be suffering from the effects of excess alcohol will be refused passage.

(iii) Each vehicle must have nominated Stewards. Names must be submitted at the time of booking.

(iv) Full published prices will apply to all supporter groups. All reservations MUST be applied for in writing.

(v) The Company further reserves the right in respect of travel to or from a sporting event to refuse transfer of Groups in the event of advice or instruction supplied by Government Agencies, Clubs or the Sport's National Governing Body..

### **13. Insurance.**

It is recommended that all passengers have adequate insurance cover.

### **14. Disabled Passengers,**

We are pleased to welcome passengers who require assistance at the ports or on board our ships and special arrangements can be made by contacting our Group Reservations Department. We request that passengers requiring special assistance check-in no later than 90 minutes before the published departure time.

### **15. Passenger Listings,**

We are legally required to record the name, age group and gender of each passenger, along with the details of any special care or assistance needs. A "Passenger Listing" form must be completed by you before arrival at the port and presented at Check-In. Failure to provide this could cause delays and may even result in passengers missing their booked sailing. A copy of the Passenger Listing form is required for each individual crossing; Copies can be obtained from our Group Reservations Department.

### **16. Booking Responsibilities,**

The passenger shall be liable to and shall reimburse Euroferries Limited for all damage to vessels, their furnishings and equipment or any property of Euroferries Limited caused directly or indirectly in whole or in part by any wilful or negligent act or omission on the part of the passenger. The passenger shall indemnify Euroferries Limited and each or all of its agents and servants against any liability whatsoever that Euroferries Limited or such agents or servants may incur towards any person or persons or company or governments for any personal injury or death, loss or damage to property caused directly or indirectly in whole or in part by any wilful or negligent act or omission on the part of the passenger.

### **17. Accuracy,**

The information shown is correct at September 2009 and supersedes any previous offers. However, we reserve the right to change any particulars before accepting your booking on the basis that we will advise you of any relevant changes before the booking is accepted.

### **18. Safety and Security**

(i) You must pay attention to and comply with all regulations and notices relating to the safety and security of our ship, her crew and passengers, the terminal facilities and to immigration requirements and regulations. For these reasons, you must be prepared to allow on request a search of your person, vehicle or luggage by any authorised person and to answer any questions. If you do not agree to any such request, you may not be allowed to board the ship; in that event, we will refund your money but we shall otherwise have no other liability to you.

(ii) You are expected at all times to conduct yourself in a manner, which respects the health, comfort and safety of all other



persons on board. You are also expected to comply with any reasonable request made by a member of our staff. If you do not, or if in our opinion your conduct is likely to give cause for concern, we reserve the right to refuse to allow you to embark or require that you disembark and/or leave the terminal facilities. Under such circumstances we may cancel your contract and will refund any money due to you. We shall otherwise have no liability to you.

(a) Passengers are required to be seated when advised or requested to do so by the Master or any crewmember, for any reason.

(b) Passengers are required at all times to take all reasonable precautions for their own safety and the safety of any person in their care (particularly children). This includes (but is not limited to) **using hand and guard rails at all times as provided around the vessel, appropriately restraining children and ensuring that children are accompanied by a responsible adult at all times and paying attention to the safety briefing given by crewmembers and/or through onboard TV safety briefings at the commencement of carriage.**

(c) Passengers are advised and required to take particular care in conditions of inclement, rough or heavy weather or as advised by the crew.

(iii) Unless we give you prior written permission (which shall always be at our sole discretion), you may not bring with you any firearms or other weapons of any nature or substances of an explosive or hazardous nature. You may carry flammable substances for domestic purposes only, in limited quantities and in accordance with our instructions and permission.

(iv) Access to the vehicle deck is forbidden during the crossing. It is therefore important that you take everything you need on the passenger decks with you - especially your vehicle keys, boarding documents and passports.

(v) Lock your vehicle and leave in gear with the handbrake on. All vehicle alarms must be switched off and disabled when parked on the vehicle deck. Vehicles powered by LPG should have tanks switched off when on vehicle decks. Do not carry fuel cans on board - full or empty. Do not overfill your tank.

(vii) You must switch off any coach heaters powered by diesel fuel or liquid petroleum gas when on vehicle decks.

(viii) No more than 3 gas cylinders may be carried and these should be adequately secured against movement of the ship with the supply shut off at the cylinders during the voyage. Leaking and inadequately secured or connected cylinders will be refused shipment.

(ix) No smoking is permitted on vehicle decks or in any part of public areas of our vessel. Smoking is permitted on the outside deck areas.

(x) If you leave any of your property with us after your journey, we may sell it after a reasonable period of time.

(xi) If, for any reason (other than fault on our part), you, your luggage and/or your vehicle are not disembarked at the end of your journey, you and/or they may be returned at our discretion to the port of departure, or taken to another port and we will be entitled to charge you the appropriate fare.

(xii) Parents/Guardians/Group Leaders should not permit children to run around the ship or use lifts if unaccompanied.

## 19. Reminder of foremost Conditions of Carriage for Groups.

As stated in the introduction clause (v) passengers, their luggage and vehicles are carried subject to the Conditions of Carriage of Euroferries Limited., together with the provisions of the Athens Convention which limit the carrier's liability for death, illness or injury or for damage to or loss of vehicle and luggage or for delay or deviation. Copies of these conditions are available upon request.

The Operator/Organiser of a group is required to bring to the attention of all group passengers the Conditions of Carriage of Euroferries Limited., and the terms of the statutory notices. If a failure by the Operator to fulfil these obligations results in Euroferries Limited., being unable to rely on the limits of liability for injury to passengers and the loss of or damage to property contained in the conditions, then the Operator will be obliged to reimburse Euroferries Limited, for all additional amounts payable to passengers.

We will seek to provide you, your luggage and vehicle with the journey as booked although ferries, sailing times/dates and destinations may be affected by weather conditions, port closures, and industrial disputes or changed by other operational requirements. We will try to arrange a suitable alternative ferry crossing if by reason of operational requirements we cannot



provide the anticipated service within a reasonable time of your scheduled sailing. We will refund the Total Fare if we cannot arrange a suitable alternative journey or if you do not wish to take any alternative journey offered by us.

## 20. Liability

(i) **Athens Convention.** You are advised that the provisions of the Convention relating to the Carriage of Passengers and Luggage by Sea 1974 as in force under English law ("the Athens Convention") may be applicable. In most cases, this limits our liability for death or personal injury or loss of or damage to luggage (including a vehicle) and makes special provision for valuables.

**A copy of the Athens Convention is available on request.**

### Liability of the Carrier

The carrier shall be liable for the damage suffered as a result of the death of or personal injury to a passenger and the loss of or damage to luggage if:

- (a) the incident which caused the damage so suffered occurred in the course of the carriage; and
- (b) was due to the fault or neglect of the carrier or of his servants or agents acting within the scope of their employment.
- (c). The burden of proving that the incident which caused the loss or damage occurred in the course of the carriage, and the extent of the loss or damage, shall lie with the claimant.

(ii) The Athens Convention presumes that we have delivered your luggage undamaged unless you give us written notice.

- (a) in the case of apparent damage, before or at the time of disembarkation or re-delivery, or
- (b) in the case of damage which is not apparent or of loss, within fifteen(15) days from the date of disembarkation or re-delivery, or from the time when such re-delivery should have taken place.

You are not, however, required to give us written notice where we have undertaken a joint inspection of your baggage with you.

(c) If the passenger fails to comply with Clause 10 (ii) (b), they shall be presumed, unless the contrary is proved, to have received the luggage undamaged.

(iii) **Valuables.** We will not be liable for loss of or damage to monies, cash, negotiable securities, gold, silverware, jewellery, ornaments, works of art or any other valuables unless you deposit them with us on board the ship specifically for the purposes of safe-keeping in which case the carrier shall be liable up to the limit provided in the Athens Convention..

(iv) Apart from our agreement to refund any money paid by you in the circumstances as set out elsewhere in these Terms of Business, we will not be liable for any losses, damages or expenses arising from delay or for consequential losses howsoever arising. In no circumstances will we be liable to you for any loss, damage or expense of any nature which arises out of:

- (a) your fault or that of any person travelling with you, or
- (b) the act or omission of any third party who has no connection with the provision of the services we have agreed to provide to you where such act or omission is unforeseeable or unavoidable by us, or
- (c) any unusual or unforeseeable circumstances outside our control where the consequences could not have been avoidable even with the exercise of all due care by us.

(v) From time to time sailing schedules may be interrupted or changed and crossing times extended due to adverse weather conditions or other operational circumstances beyond our control. We cannot accept liability for any costs or inconvenience caused by such delays. In these circumstances we will do our best to advise you of any delays.

(vi) We cannot accept liability for any costs or inconvenience caused by delays in your arrival at the port of departure.





(vii) The facilities available at each of the ports that we operate from vary.

(viii) If any term of this contract is found to be invalid or unenforceable, it shall be entirely severable from the remainder of the contract, and all other terms of this contract shall continue in full force and effect for all other purposes.

**(ix) Time-bar for actions**

(a) The passenger must notify the carrier in writing within 3 calendar months of the date of the incident from which any alleged loss arises.

(b) Any action for damage arising out of the death of or personal injury to a passenger or for the loss of or damage to luggage shall be time-barred after a period of three years.

(c) The limitation period shall be calculated as follows:

(i) In the case of personal injury, from the date the date of disembarkation of the passenger;

(ii) In the case of death occurring during carriage, from the date when the passenger should have disembarked, and in the case of personal injury occurring during carriage and resulting in the death of the passenger after disembarkation, from the date of death provided this period shall not exceed three years from the date of disembarkation;

(iii) In the case of loss of or damage to luggage, from the date of disembarkation or from the date when disembarkation should have taken place, whichever is later.

**(x) Defences and Limits for Carriers' Servants**

(a). If an action is brought against a servant or agent of the carrier arising out of damage covered by this contract, such servant or agent, if he proves that he acted within the scope of his employment, shall be entitled to avail himself of the defences and limits of liability which the carrier or the performing carrier is entitled to invoke under this contract.

**(xi) Contributory Fault**

(a). If the death of or personal injury to a passenger or the loss of or damage to his luggage was contributed to by the fault or neglect of the passenger, the carrier will not be liable for such proportion of the damages for death or personal injury, or the loss or damage to luggage, as may be attributable to the fault or neglect of the passenger.

## 21. Feedback

If you have any concerns about the services provided by us, you should bring it to the immediate attention of our representative at the time. If your concern still cannot be resolved, you should contact us by telephone or in writing, quoting the booking reference and giving details of how we may contact you.

## 22. Registered company

Euroferries Limited  
The Ferry Terminal  
Ramsgate Royal Harbour  
Kent  
CT11 9FT

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Information and contents within are correct at the time of print.

September 2009